

## Additional Resources

### American Red Cross

The Red Cross offers many services to military Families. Armed Forces Emergency Services can help you reach your family in times of emergency 24/7, 365/year at (877) 272-7337.

[www.redcross.org](http://www.redcross.org).

### Integrated Behavioral Health System

The NCNG Integrated Behavioral Health System (IBHS) is dedicated to helping NCNG Service Members and their Families by assessing for immediate behavioral health needs on a 24/7 basis.

**Stephanie W. Nissen**, NCC, LMHC, LPC  
Integrated Behavioral Health Programs Director  
(855) 322-3848

### DEERS/ID Cards

Make sure your address and other pertinent information is updated in DEERS. [www.tricare.osd.mil/deers](http://www.tricare.osd.mil/deers) (800) 538-9552. To locate an ID Card Facility, visit:

<http://nc.ng.mil/services/Pages/ID-Cards-and-DEERS>

### ESGR

National Committee for Employer Support of the Guard and Reserve (NCESGR) at (800) 336-4590 or visit them at

[www.esgr.org](http://www.esgr.org).

### Military OneSource

Military OneSource is here to help you with just about any need, by phone or online. This includes non-medical counseling (face to face, telephonic or online sessions) as well as personal financial counseling (telephonic or online sessions). Please visit [www.militaryonesource.mil](http://www.militaryonesource.mil) or call (800) 342-9647 for a list of all services provided.

### Education Services Office

(984) 664-6272

### Employment Services

(984) 664-6463

Register for services at [www.ncngemploymentcenter.com](http://www.ncngemploymentcenter.com)

### Legal Assistance Program

Confidential advice and assistance. (984) 664-6220

### Soldier and Airmen Assistance Fund (SAAF)

[ncngsaaf@bellsouth.net](mailto:ncngsaaf@bellsouth.net); 919-851-3390 or  
(800) 821-6129 ext 3

### Tricare

[www.tricare-east.com](http://www.tricare-east.com), (800) 444-5445

### Vet Centers (VA)

Vet Centers provide a broad range of counseling, outreach and referral services for combat Veterans and their families.

[www.vetcenter.va.gov](http://www.vetcenter.va.gov)

**Charlotte Vet Center**, (704) 549-8025  
**Fayetteville Vet Center**, (910) 488-6252  
**Greensboro Vet Center**, (336) 323-2660  
**Greenville Vet Center**, (252) 355-7920  
**Jacksonville Vet Center**, (910) 577-1100  
**Raleigh Vet Center**, (919) 361-6419

# North Carolina National Guard Family Programs

## Quick Reference Guide



“Empowering Families on the Homefront”

Visit Us Online

<http://nc.ng.mil/services/familyprograms>



NCNGFP



@ncngfamilyprograms



@ncngfamily

## State Family Program Contacts

SGM Robert Shook, State Family Program Director - JFHQ  
(984) 664-6324 [robert.t.shook.mil@army.mil](mailto:robert.t.shook.mil@army.mil)

VACANT, Family Program Assistant - JFHQ  
(984) 664-6088

*George Lane*, Lead Soldier & Family Readiness Specialist –  
JFHQ 984-664-6935, [george.w.lane2.civ@army.mil](mailto:george.w.lane2.civ@army.mil)

*Terry Henderson*, Airman & Family Readiness Program Manager  
(704)-398-4949/ [terry.henderson.3@us.af.mil](mailto:terry.henderson.3@us.af.mil)

## State Child & Youth Program

*Kristi Wagner*, Lead Child & Youth Program Coordinator -JFHQ  
(984) 661-4761, [kristi.L.wagner4.ctr@army.mil](mailto:kristi.L.wagner4.ctr@army.mil)

VACANT, Child & Youth Program Coordinator – Winston-Salem  
(984)664-6676,

*Yazmin Washington*, Child & Youth Program Analyst - JFHQ  
(984) 664-6082, [Yazmin.t.washington.ctr@army.mil](mailto:Yazmin.t.washington.ctr@army.mil)

## Personal Financial Counselors

Winston Salem - Greensboro

VACANT, [PFC6.NC.NG@zeiders.com](mailto:PFC6.NC.NG@zeiders.com), (336) 420-2180

Charlotte

VACANT, [PFC1.NC.NG@zeiders.com](mailto:PFC1.NC.NG@zeiders.com),

Wilmington

*Steve Brady*, [PFC2.NC.NG@zeiders.com](mailto:PFC2.NC.NG@zeiders.com), (910) 612-3832

## Family Programs Outreach Coordinator

*Pajtesa Bethea*, [pajtesa.jetullahu-bethea.nfg@army.mil](mailto:pajtesa.jetullahu-bethea.nfg@army.mil)  
(984) 664-6721

### Transition Assistance

*Mr. Matthew R. Devivo*, (202) 987-3931, [matt.devivo@tenovalc.com](mailto:matt.devivo@tenovalc.com)

## Yellow Ribbon Program

*SFC Ken Martinsen*, (984) 664-6818, [kenneth.p.martinsen.mil@army.mil](mailto:kenneth.p.martinsen.mil@army.mil)

## Sexual Assault Prevention Program

*Mr Kristian Hall* (984) 664-6909, [Kristian.s.hall.civ@army.mil](mailto:Kristian.s.hall.civ@army.mil)

## State Resilience Coordinator

*SFC Hannah Eckard*, (984) 664-7686, [hannah.g.eckerd.mil@army.mil](mailto:hannah.g.eckerd.mil@army.mil)  
Vacant, (984) 664-6124,

## Suicide Prevention Program/SAP

*David Johnson*, (984) 664-6832, [David.f.johnson127.ctr@army.mil](mailto:David.f.johnson127.ctr@army.mil)  
*Walter Spencer*, (984) 664-6376, [walter.r.spencer12.ctr@army.mil](mailto:walter.r.spencer12.ctr@army.mil)

## Casualty Operations

*Bryan Purcell*, 984-664-6363, [bryan.m.purcell.mil@army.mil](mailto:bryan.m.purcell.mil@army.mil)

## Survivor Outreach Services

*Edna Buchan*, (984) 664-6724, [edna.e.buchan.ctr@army.mil](mailto:edna.e.buchan.ctr@army.mil)  
*Malcolm Calhoun*, (984) 661-7108, [malcolm.w.calhoun.ctr@army.mil](mailto:malcolm.w.calhoun.ctr@army.mil)

## Soldier & Family Readiness Specialist

### Charlotte Family Readiness Center

4240 West Blvd., Charlotte, NC 28208

*Chris House*, [christopher.l.house.civ@army.mil](mailto:christopher.l.house.civ@army.mil) (984) 661-4548

Lawrence Black, [Lawrence.black2.civ@army.mil](mailto:Lawrence.black2.civ@army.mil) (984) 661-4547

*Sheree Spencer*, [shanequa.s.spencer.civ@army.mil](mailto:shanequa.s.spencer.civ@army.mil) 984-661-4573

### East Flat Rock Family Readiness Center

2025 Spartanburg Hwy, East Flat Rock, NC 28726

*Lana Greer*, [ana.m.greer.civ@army.mil](mailto:ana.m.greer.civ@army.mil) . (984) 661-0565

### Greensboro Family Readiness Center

110 Franklin Blvd Greensboro, NC 27401

*Chassidy Hepler*, [chassidy.d.hepler.nfg@army.mil](mailto:chassidy.d.hepler.nfg@army.mil), (984) 661-5649

*Cherri Mason*, [cherri.mason.civ@army.mil](mailto:cherri.mason.civ@army.mil) (984) 661-5620

### Greenville Family Readiness Center

1401 N. Memorial Dr. Greenville, NC 27834

*Leigh Ann Murray*, [leigh.t.murray.nfg@army.mil](mailto:leigh.t.murray.nfg@army.mil) (984)-661-1150

*Nathaniel Parker*, [nathaniel.w.parker.civ@army.mil](mailto:nathaniel.w.parker.civ@army.mil)

(984) 661-1151

### Goldsboro Family Readiness Center

700 US HWY 117 S. Bypass, Goldsboro, 27530

*Gerald Murray*, [gerald.t.murray.civ@army.mil](mailto:gerald.t.murray.civ@army.mil) (984) 661-5423,

### JFHQ Family Readiness Center

1636 Gold Star Dr., Raleigh, 27607

*Chris Fessey*, [christopher.j.fessey.civ@army.mil](mailto:christopher.j.fessey.civ@army.mil) (984) 664-6078

*Daquan Bethea*, [Daquan.d.bethea.civ@army.mil](mailto:Daquan.d.bethea.civ@army.mil) (984) 664-7100

### Lenoir Family Readiness Center

1535 Beecher Anderson Rd. Lenoir, NC 28645

*Frances Johnson*, [frances.r.johnson28.ctr@army.mil](mailto:frances.r.johnson28.ctr@army.mil),

(984) 661-1267

### Winston Salem Readiness Center

2000 Silas Creek Pkwy Winston Salem, NC 27103

*Kristal Patterson*, [Kristal.s.patterson2.civ@army.mil](mailto:Kristal.s.patterson2.civ@army.mil)

(984) 661-7123

### Morrisville Family Readiness Center

2050 National Guard Dr. Morrisville, NC 27560

*David Kovach*, [david.p.kovach2.civ@army.mil](mailto:david.p.kovach2.civ@army.mil) (984) 661-6377

### Southern Pines Family Readiness Center

510 W. Morganton Rd., 28387

*James Notine*, [james.m.notine.civ@army.mil](mailto:james.m.notine.civ@army.mil) (984) 661-2863

### Wilmington Family Readiness Center

Room 117, 2412 Infantry Rd., Wilmington, NC 28405

*Jim Marley*, [james.e.marley.civ@army.mil](mailto:james.e.marley.civ@army.mil)., (984) 661-6918

As of 24 JAN 2023